



## **PRESS STATEMENT**

**23 February 2016**

### **Engagement and wellbeing of NHS staff is central to delivering high quality patient care**

Responding to the NHS Staff Survey 2015, Miriam Deakin, head of policy, NHS Providers, said:

“The NHS staff survey provides the most systematic insight into the experiences of the hard working people at the heart of England’s health service at a time when the service is under unprecedented pressure, both operationally and financially.

“We know there is a strong correlation between staff engagement and improved quality of care so it is encouraging to see an increase in staff confirming that patient care is their organisation’s top priority, a trend in staff feeling motivated and engaged, and an increase in staff recommending their organisation as a place to work or receive treatment.

“However, it is very concerning that a picture is emerging of a workforce under significant and growing stress, with only 39% of staff satisfied with the quality of care they provide to patients and a worrying trend with regard to unacceptable behaviour such as bullying.

“All NHS provider boards will wish to consider and act on this invaluable data to make the most of the collective skills, ideas and talents that create caring cultures within their organisations. The importance of resilience at the frontline cannot be over-stated. We look forward to continuing to support our members to engage NHS staff and harness their enthusiasm and commitment for the future of the NHS.”

Ends

### **Notes to editors**

#### **About NHS Providers**

- NHS Providers is the membership organisation for NHS acute hospitals, community, mental health and ambulance services
- NHS Providers acts as the public voice for those NHS trusts, helping to deliver high quality care by promoting shared learning, providing support and development and shaping the strategic system in which our members operate
- NHS Providers has 94% of all NHS foundation trusts and aspirant trusts in membership
- Follow NHS Providers on twitter @NHSProviders and Chris Hopson, chief executive, @ChrisCEOHopson
- A full list of NHS Providers’ press releases can be viewed in the news section of our homepage [www.nhsproviders.org](http://www.nhsproviders.org)
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